

Lumin Ultra Case Study



Lumin Ultra Background

LuminUltra is a biological diagnostic testing company widely recognized as a global leader in developing tests and reagents for environmental, industrial, and diagnostic monitoring.



Business Challenge

- Lumin Ultra's Strong business running on excel based applications.
- Tracking and Maintenance of Assets
- Inventory Utilization



Proposed Solution

- Grismo streamlined the process of repair and maintenance of Customer & self owned assets .
- Introduced the Depot Repair to track the defected material from order management till maintenance of the same .



Business Impact

- Stabilizing the manufacturing and maintenance process .
- Efficient decision making via the complex OTBI and BI Reports developed by Grismo Team.
- Oracle effective maintenance solution helped Lumin in avoiding bottleneck situations and timely maintenance enhanced productivity by 30%
- Oracle helped us in keeping a track of our products efficiently via Oracle Product Genealogy.
- Oracle Quality module helped in reporting problems efficiently via Problem Report feature and increased satisfied customers by 40% as we were able to ship quality products only.